

Case Study – Centralized Business Hub

Consolidate your business context in a single location for enterprise use

Trying to build consistent data aggregation, tracking, and reporting within business areas and across the enterprise?

Introduction

Management recognized that a centralized and integrated solution was required to mitigate risks and provide a holistic view into disparate business units with specific governance, channels, products, processes and customers. Manual processes for cascading regulatory, product, and policy/procedure updates to each business organization made it difficult to align the risk information into business context. Other challenges included unstructured methods to combine attributes into a common business taxonomy; ineffective aggregation and reporting methods; and multiple, siloed operational and regulatory risk solutions.

Objective

Build and establish an innovative, comprehensive, and flexible solution that details the business “who, what, where and how”, together with its applicable regulatory and policy requirements. This solution should incorporate a data management approach that will provide a strong foundation to facilitate the business area’s understanding of its Inherent Risk to use within capital planning, Risk and Control Self-Assessment (RCSA), control testing and other types of risk assessments. Additionally, the solution should support aggregated reporting to enable the enterprise to more effectively and efficiently respond to the dynamic regulatory and environmental changes. A common taxonomy would allow risk information to be shared more easily across and throughout the enterprise, defining key attributes for each unique business.

Comprehensive Solution

We built a scalable, strategic solution to manage risk across the enterprise that begins with the comprehensive Business Hub to seamlessly integrate various data inputs and initiate multiple workflows. These inputs and workflows can now be aggregated at any level of a given business area within the enterprise and ultimately at the enterprise level.

Some of the key inputs to the Business Hub are processes, products, countries, legal entities, applications, controls, vendors, hierarchy and compliance drivers. These various inputs into the Hub enable workflows for risk capital planning, control testing, internal/external risk assessments, RCSA, and more to be initiated.

This solution provides:

- Visibility into and traceability of impacts across business organizations, enabling rapid responses to the dynamic regulatory and risk environments across business contexts.
- Credible challenge functionality at multiple points within the management of the business context.
- Integration with a governance solution to provide the Hub with the applicability of regulations and policies to any given business area.

Consistent Data Structures and Taxonomies

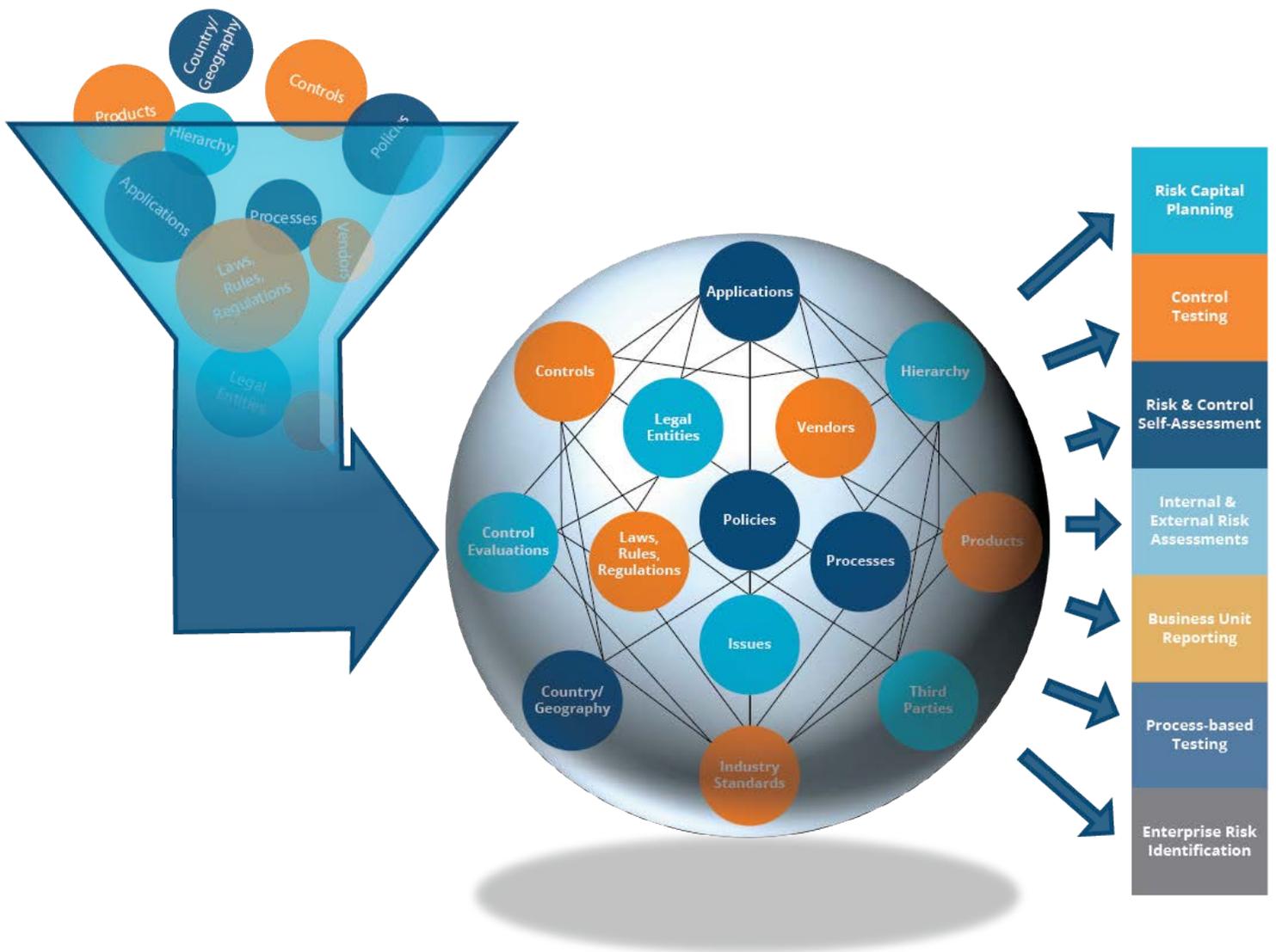
Building an integrated approach requires the data adhere to a consistent structure and common taxonomies. Consolidation of multiple repositories and a normalization of data allows the enterprise to effectively share data for the common good and for better downstream utilization. Libraries were established for key inputs to the Business Hub including controls, processes, products, risk and sub-risk types.

Integrated Reporting

Utilizing the Business Hub as the centralized aggregation point built on standardized taxonomies, our client generates dependable, consistent reporting that shows the overall risk management health of their business areas. This allows for a holistic view of each business unit regardless of the context. Consistent catalogues of data deliver accurate views of the data both upstream and downstream. Using our solution to generate reports, our client knows where they're succeeding and where there's room for improvement. They know which matters require their attention before the regulators bring those matters to their attention.

Downstream Workflows

The effective aggregation of the data enables multiple downstream processes to be initiated and managed at multiple levels from the enterprise view down to individual business units. Key workflows benefit from this multi-levelled aggregation centered around the Business Hub:



Result

The single, integrated solution empowered the client to manage risk in a whole new way across the enterprise, with increased visibility into the success or failure of each business unit. Using the structured workflows, integrated reporting, and well-organized aggregation of data built on common taxonomies, the enterprise built their risk management platform around the centralized Business Hub.

In Closing

With a comprehensive solution in place that aggregates the who, what, where, and how of business units across the company and their applicable regulatory and policy requirements, the client has been empowered. This foundation of the centralized Business Hub enables them to provide internal and external facing reports at any level of their business for all their downstream processes and have a view of the overall wellbeing of their company from any vantage point and at any level. The Business Hub solution provided the strong foundation for a powerful enterprise risk management platform.